

COVID-19 Assessment Centre

Frequently Asked Questions

Who will be seen?

- Those who have been triaged and referred by the primary care physician
- Those patients who have called and triaged by phone directly with the assessment centre

Who will be tested?

- Any person who meets the criteria set for testing by Public Health Ontario Case Definition #10: For clinical testing purposes, the following groups should be tested:
 - Symptomatic contacts of confirmed cases until community transmission is established
 - Individuals admitted to hospital with acute respiratory illness
 - Health care workers with acute respiratory illness
 - Individuals with acute respiratory illness who reside in long-term care homes and retirement homes

Hours of Operation

Monday – Thursday, 4:00 pm – 8:00 pm

Saturday, 9 am - 2 pm

Phone Numbers

- Fax referral for COVID-19 Assessment Centre to 519-336-7894 (Assessment Centre will contact patient with best time to arrive.)
- Twin Bridges Main line – 226-716-9030
- Private Line – 519-918-4183

COVID-19 Assessment Centre Algorithm

